

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re the Application of:

Takeshi ISHIDA et al.

Serial No. 09/897,100

Group Art Unit: 2182

Confirmation No. 1690

Filed: July 3, 2001

Examiner: Angel Casiano

For: SERVICE MANAGING APPARATUS

**AMENDMENT**

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Sir:

This is in response to the Office Action mailed May 7, 2007, and having a period for response set to expire on August 7, 2007.

The following amendments and remarks are respectfully submitted. Reconsideration of the claims is respectfully requested.